



University
of Glasgow

Transforming Research Management

PI Steering Group

Week Commencing 02 Dec 2013





Agenda

- Introductions
- Project update
 - Overview of project background, activity to date and timeline
 - Reassurance – not another MyCampus. What the University is doing differently.
 - Project Objectives versus KPI's
 - Organisation Design



Agenda continued

- Discussion
 - Automated approval workflow from a PI's perspective – benefits and challenges
 - PI appetite for a costing sandpit
 - Fixing what single problem would deliver the greatest benefit from a PI's perspective?
- Future engagement with PI Steering Group
- Questions



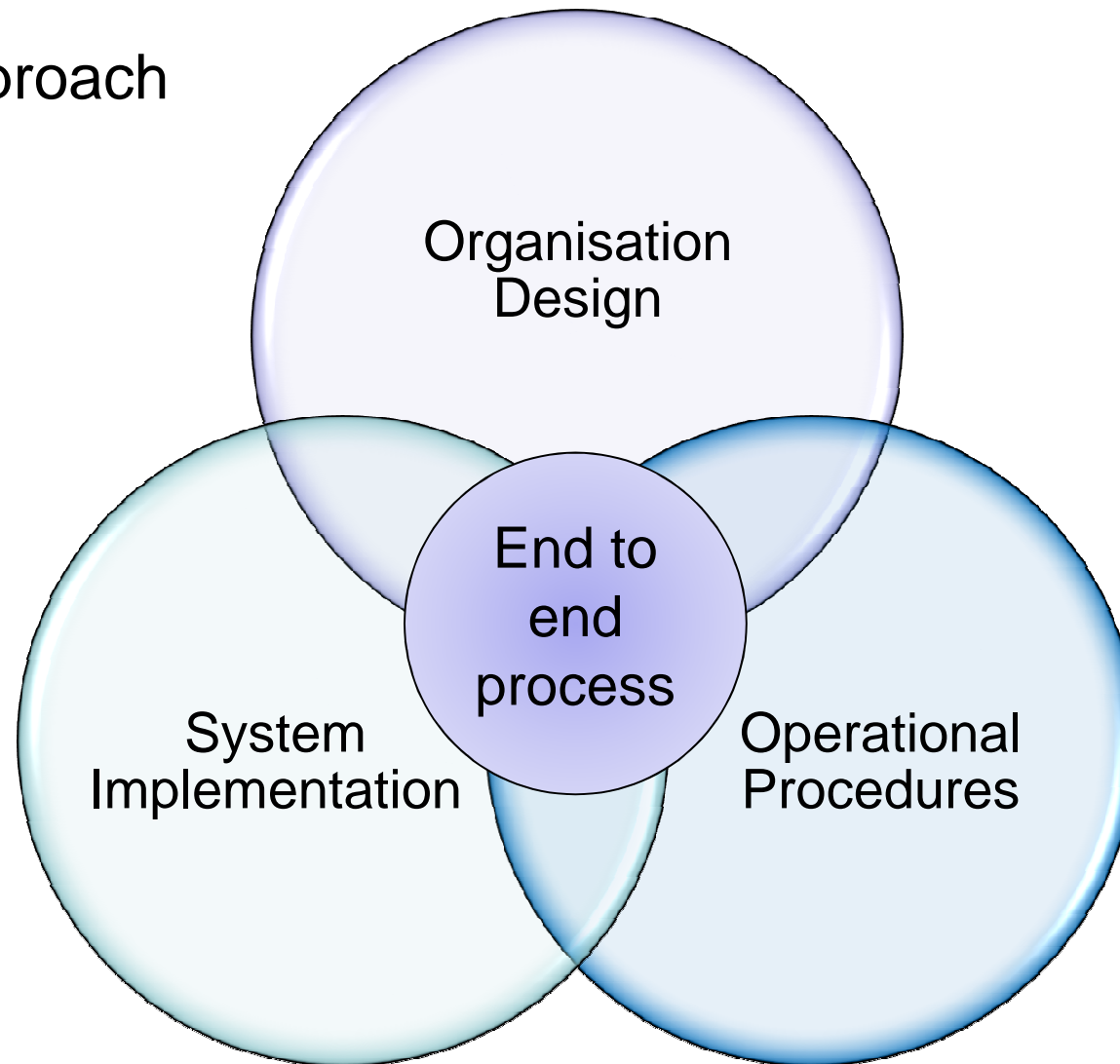
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Project Aim

Implement an improved end to end process for Research Management across the University which is aligned with the Universities key strategies regarding Research.



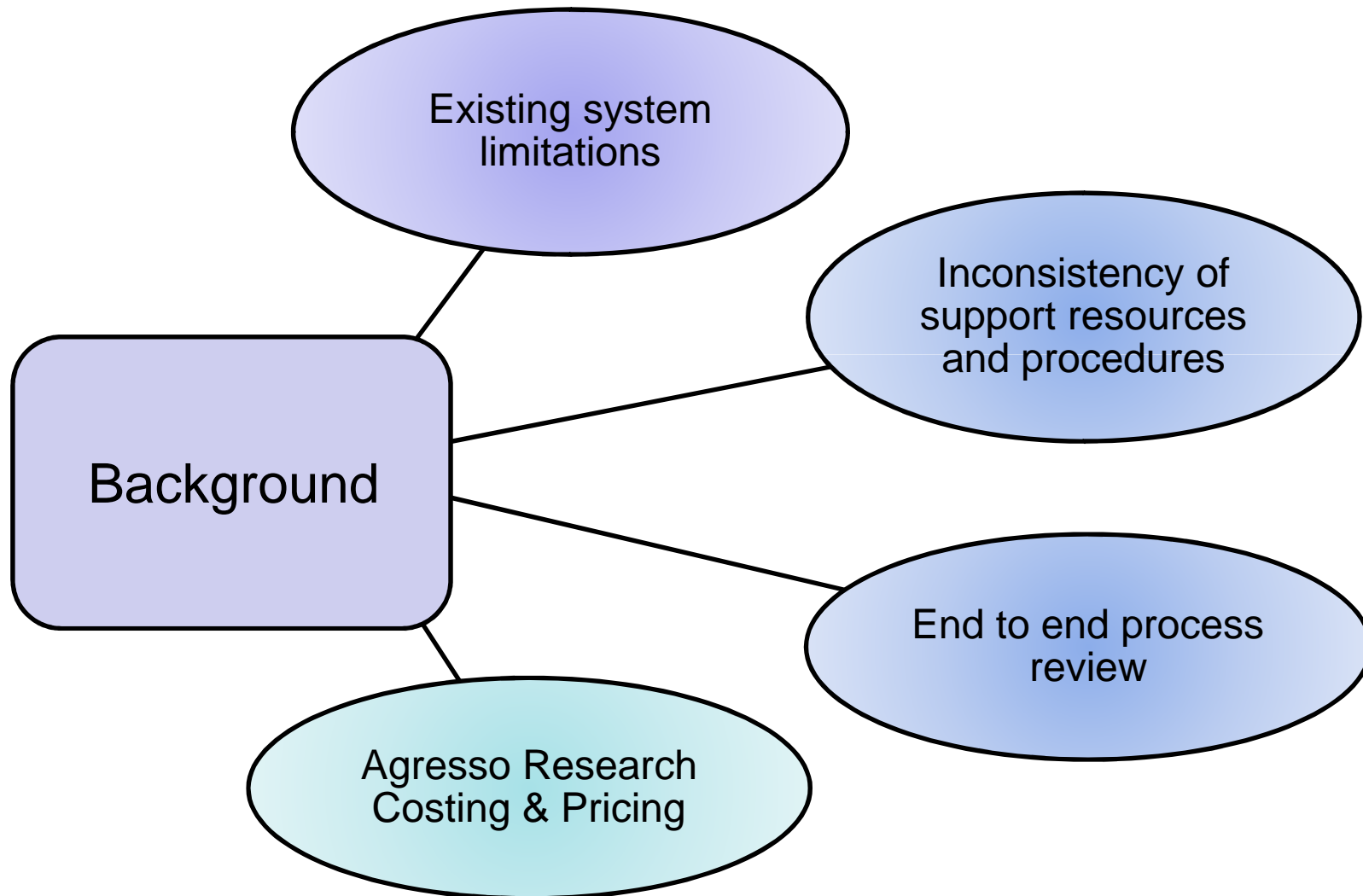
Project Approach





Transforming Research Management Project Objectives

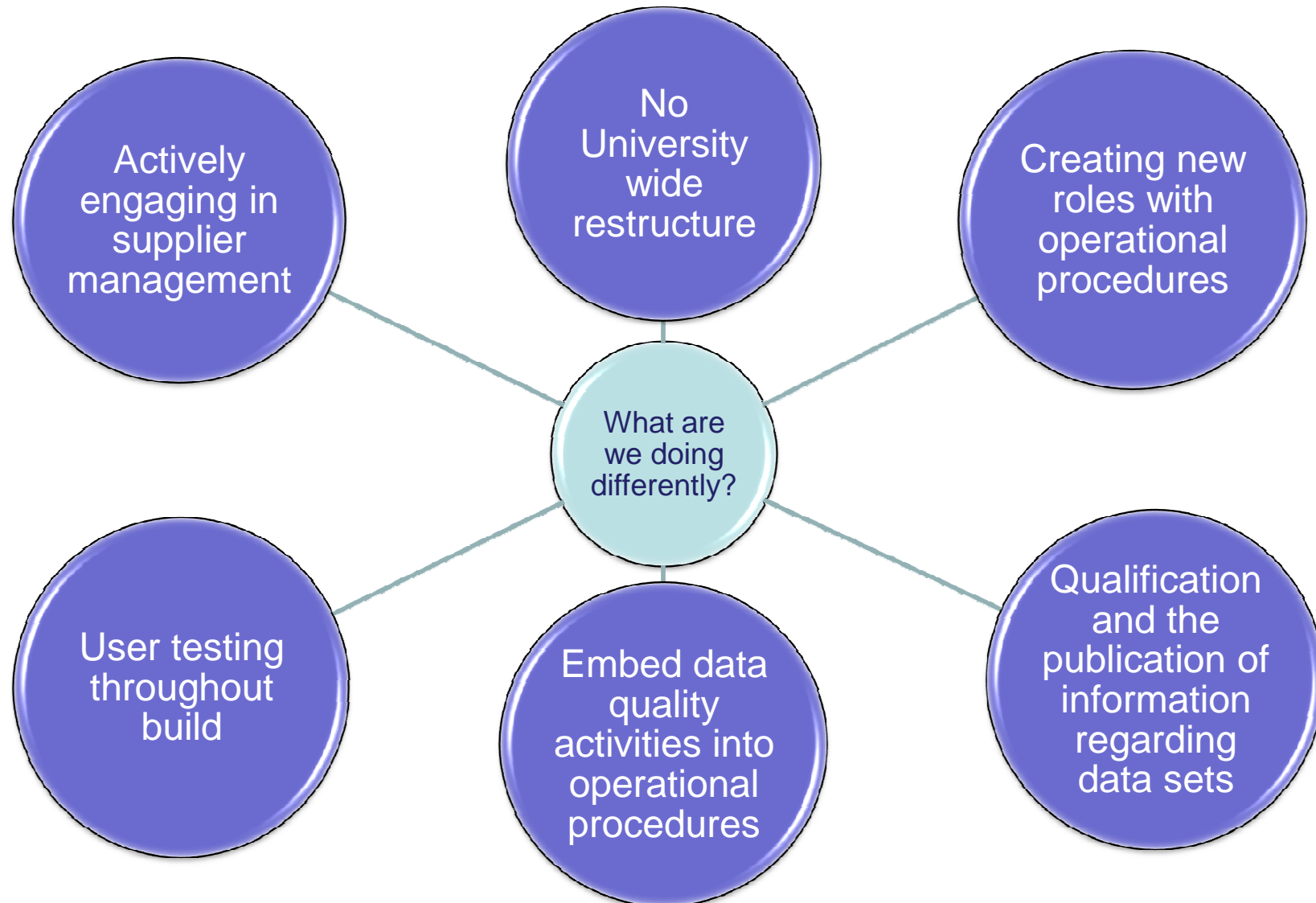
- Improved process visibility and clarity over roles, responsibilities and accountabilities for the end to end process
- An organisational structure with the appropriate skills and knowledge to support the end to end process
- Operational processes which are simple, transparent and visible
- Accessible technology to support and enable the processes
- Improved support for research management
- Reduced time to process research applications
- Streamlined approvals
- Reduced administrative burden on academic staff undertaking research management activities with improved support for award management
- Capture and systemise the knowledge of funding opportunities
- Improved ability to compete and pursue research opportunities in line with research /institutional priorities
- Accurate and transparent full economic cost of research projects





Project Board

- Steve Beaumont
- Robert Fraser
- Stephen Brewster
- Catherine Schenk
- Graeme Milligan
- Adrienne Scullion
- Catherine Martin
- Alice Gee
- Louise Virdee
- Gordon Scott
- Joanne Hulley
- Gillian Richardson





Project Objectives versus KPI's

- Objectives - desired results
- Key Performance Indicators - evaluate the success of a particular activity



Organisation Design - High level design principles

- Support PI's and free them from administrative tasks
- Provision of cradle to grave support
- Provide a single point of contact for PI's through a project coordinator role.
- Ensure clear roles, responsibilities and accountabilities.
- Right first time (avoiding duplication, checking & rework).
- Job roles aligned with the new processes.
- Promote collaboration and cross college working.
- Balance minimising hand offs with the breadth of roles.
- Ensure a coordinated approach to funder management.
- Promote career development and succession planning.



Organisation Design - Approach

- Use of design principles to inform design.
- Organisation design informed by the business process and system requirements.
- Bottom up approach based on the outputs of the business process workshops and stakeholder engagement.
- Core roles are dedicated to research management.
- Analysis of current research management support activities
- Analysis of research management volumetrics



Discussion

- Automated approval workflow from a PI's perspective – benefits and challenges
- PI appetite for a costing sandpit
- Fixing what single problem would deliver the greatest benefit from a PI's perspective?



Future engagement?

- Similar lunch time sessions?
- Website?
- PI specific email update?
- Attend college or school meetings to provide verbal updates?
- Individual input?



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Questions